In 2017, the Springdale Health Department continued our growth trajectory, implemented new programs, and engaged the community through programs like the Springdale Community Health Improvement Committee (CHIC) and the Mosquito Control Program. The Springdale Health Department worked with the CHIC committee to complete the 2017 Springdale Community Health Improvement Plan.

Meaningful steps were taken towards the goal of obtaining accreditation by the Public Health Accreditation Board (PHAB) by mid 2020, as mandated by the Ohio Department of Health. Specifically, a PHAB compliant Community Health Improvement Plan, Communication Plan, Workforce Development Plan, Quality Improvement Plan, and Performance Management System were developed. Further, over 25% of the documents for the twelve PHAB domains were completed in 2017.

The Willows Work Group continued to engage additional community partners with an overall mission of improving health, safety, and quality of life at the Willows of Springdale Apartment and the surrounding area. The success of this community partnership led to:

- The Call to Action Forum at Higher Ground Ministries in March 2017
- A well attended Spring Sports Camp at Heritage Hill Elementary School in April 2017
- The second annual block party at Chamberlain Park in May 2017
- The installation of a new playground at the Willows of Springdale Apartments in May 2017

In response to an apartment fire at the Willows in July 2017 the Willows Work Group partnered with various community organizations to provide food, clothing, furniture, temporary housing, and cash assistance to eight families displaced by the fire.

The Springdale Hotel and Motel Committee continued to strive towards the mission to increased safety, health, and economic vitality at the hotels and motels in the City of Springdale. The Springdale Health Department, Police Department, Fire Department, Building Department, Economic Development Department, City Administration, and the Owners/Operators of Springdale Hotels and Motels met routinely to share information and take positive action towards our common goals and vision.

In 2017, the Springdale Health Department (SHD) received a total of $37,206 through the following grant payments:
- $3186 for the Public Health Emergency Preparedness (PHEP) grant. Sub-grantee under Hamilton County Health
- $5250 for the City Readiness Initiative (CRI) grant. Sub-grantee under Cincinnati Health Department
- $8750 for accreditation and quality improvement grant payments from the Ohio Department of Health
- $20,020 for the Mosquito Control Grant from the Ohio EPA and Zika grant (sub-grantee under Hamilton County Health)

The City of Springdale’s Nuisance Animal Control Program was very active in 2017. The program allowed for the free loan of animal traps and provided the service of a licensed nuisance animal control contractor to remove captured skunks and raccoons from the property of Springdale residents. In 2017, 73 nuisance animals were captured and removed through the program.

The Springdale Health Department staff worked with the Mayor of the City of Springdale, the Springdale Police Department, the City of Springdale Administration, and representatives of several city departments on the Springdale Offering Support Holiday Program. The SOS Holiday Program assisted 80 families and 205 children by providing toys, clothing, and food for the holidays. The generosity of the Springdale community and the hard work of the SOS Board members resulted in assistance to every qualifying applicant for the 2017 SOS Holiday program.

The successful influenza vaccination program in the City of Springdale likely contributed to a reduced rate of influenza associated hospitalizations for Springdale residents in 2017. Additionally, the Springdale Health Department Swimming Pool and Spa program was surveyed in 201 and received substantial compliance status with the Ohio Department of Health. The Springdale Health Department hosted an Ohio University (OU) Undergraduate Public Health Program student intern in 2017. The student intern provided assistance with the Springdale Health Department’s Mosquito Control Program and PHAB Accreditation Program.
Administration and Staff
Springdale Board of Health

Members

<table>
<thead>
<tr>
<th>Name</th>
<th>Term Expires</th>
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</thead>
<tbody>
<tr>
<td>Mayor Doyle Webster, President</td>
<td>Term of Office</td>
</tr>
<tr>
<td>Mr. Scott Garrison</td>
<td>December 2019</td>
</tr>
<tr>
<td>Mrs. Rita Hart</td>
<td>December 2018</td>
</tr>
<tr>
<td>Mrs. Lynn Jones, President Pro Tem</td>
<td>December 2019</td>
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<tr>
<td>Mr. James Squires</td>
<td>December 2019</td>
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<tr>
<td>Dr. Kevin Ketring</td>
<td>December 2018</td>
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The Springdale Board of Health meets on the second Thursday of each month at 7:00 p.m., from September to May. BOH meetings are open to the public and are conducted in the council conference room of the Springdale Municipal building.

Dr. Barry Webb is the Medical Director for the Health Department. Holly Emerson serves as Council representative to the Board of Health. Jeffrey Forbes of Wood and Lamping provides legal counsel for the department.

2017 Health Department Staff

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
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</thead>
<tbody>
<tr>
<td>Matthew J. Clayton, BS, RS</td>
<td>Health Commissioner</td>
</tr>
<tr>
<td>Jean Hicks, RN, BSN</td>
<td>Nursing Director</td>
</tr>
<tr>
<td>Ella Jergens, M.P.A., R.S.</td>
<td>Environmental Health Director</td>
</tr>
<tr>
<td>Debra Boggs</td>
<td>Administrative Assistant</td>
</tr>
</tbody>
</table>

2017 Staff Training Report

In 2017, the Health Department staff participated in over 106 hours of training and/or educational activities. The training ranged from public health conferences to specific training for areas such Ohio Food Code and the Public Health Accreditation Program. General training categories included: Emergency Preparedness, Reportable / Communicable Diseases, Nursing, Public Health Accreditation, and Environmental Health programs.
Annual Statistics

Revenue and Expenditures

The 2017 Springdale Health Department revenue of $116,300 represented an decrease of $1900 over the 2016 revenue of $118,200. The decreased revenue resulted from annual fluctuations in grants, food service licensing revenue, and nursing services revenue. The 2017 annual budget expenditures for the Springdale Health Department were $394,900, representing an increase of $11,400 over the 2016 expenditures of $383,500. The increased expenditures primarily resulted from the implementation of the Springdale Nuisance Animal Control Program and salary increases, resulting from annual performance evaluations and a COLA increase (to adjust for inflation).

Disease Prevention Programs

Inspection Programs

Food Safety
Public Swimming Pool and Spa
Hotel / Motel
City Jail
Schools

Tattoo and Body Piercing Operations
Nuisance Control
Rabies Control
Emergency Preparedness
Immunization Program

Inspection Programs

Food Protection

The Health Department performs the state-mandated food program requirements as set forth in the Ohio Revised Code (ORC) and Ohio Administrative Code (OAC). In March, the Health Department issues Food Service Operation/Retail Food Establishment and Vending location licenses to all food businesses within Springdale. These state-mandated programs require routine inspections of each facility.

In 2017 the sanitarians conducted 200 inspections in the 100 Food Service Operations including two mobile units. There were 51 inspections in the 29 Retail Food Establishments and 10 inspections in the 9 vending locations. The sanitarians also conducted re-inspections and consultations as needed. At times, the inspection frequency of Food Service Operations/Retail Food Establishments may be increased in order to ensure code violation compliance.
**Food Service Plan Review**

In 2017 plans were reviewed for three new food operations. The new operations were: AVI Vending Micro Market at Kroger’s Springdale Ice Cream and Beverage, Days Inn and Suites, and Domino’s Pizza.

**Food Safety Training**

In an effort to prevent foodborne illness and educate local food operators, the Health Department provides food safety training to food employees. For managers, the Health Department offers the ServSafe® two-day Manager’s Certification, in which thirty-eight participants were trained and three additional exams were administered to update an existing certificate. Seven employees were trained in the 3-hour ServSafe® Employee training course.

**City Jail**

Springdale Health Department inspects the city jail annually for health and safety compliance.

**The “6 Star Honor Award”**

The “6 Star Honor Award” recognizes local restaurants that:

1.) Have less than two critical violations in the licensing year
2). Require no re-inspections,
3). Have no smoke-free violations
4). Remain in good standing with all Springdale departments
5). Have a valid food license and renewed their license on time
6). Demonstrate the education requirements (ServSafe Certification or equivalent training).

Thirty-seven local restaurants were awarded the “6 Star Honor Award.” in 2017.

**2017 “6 Star Honor Award” Recipients:**

Becca’s, Blue Agave, Busken Bakery, Chili Spot, Dave & Buster’s, Days Inn and Suites, Ena’s Jerkmania, Firehouse Subs, First Watch, Full Throttle, Frullati Café, Heritage Hill Elementary, Jersey Mike’s Subs, Jimmy Johns, Manor House, Maple Knoll Village (Main Street Café, Beecher Place, Breese Manor, Bodmann, and Main Kitchen), Mango Thai, Pappadeaux, Ponderosa, Raising Cane’s, Skyline, Skyzone Indoor Trampoline Park, Springdale Elementary School, Springdale Community Center, Springdale Youth Boosters, Brookdale Springdale, Vineyard Student Union, Subway, Super 8, Tortilleria Garcia, Wok Express, Yih Japan, and Zona VIP Columbian Street Food.

**Hotel / Motel Inspections**

Sanitarians annually inspect hotel/motels within the city for health and safety in accordance with Board of Health Standards. Common areas and guest rooms are inspected for cleanliness and overall maintenance. Re-inspections occur as needed.

**Springdale Hotel/Motel Committee**

The Springdale Hotel/Motel Committee was formed with a mission to increase safety, health, and economic vitality at the hotels and motels in the City of Springdale. Representatives of the Health, Police, Fire, Building, Economic Development and Springdale Administration meet routinely with Springdale Hotel and Motel operators to share information and take steps towards the mission of the Springdale Hotel/Motel Committee.

**Schools**

The Springdale Health Department conducts school environmental and safety inspections twice a year in the public schools: Springdale Elementary and Heritage Hill Elementary, and two private schools: Calvary Christian and Cincinnati Center for Autism in Springdale. Inspections are conducted using local regulations adopted by Springdale in 2010.
Tattoo / Body Piercing Inspections


Nuisance Control Program

Nuisances

The Health Department responded to 130 nuisance complaints in 2017, down from 150 complaints in 2016. One concern was noted regarding air quality, and six involved animal-related issues. There were sixteen food-related concerns and fourteen insect, rodent and/or bedbug complaints. Six of the complaints were related to sewage or water issues, six were refuse/garbage, two concerns were related to pools/spas, one was mold related, thirteen were related to general public health nuisances, nine were related to hotels/motels and fifty-six concerns were associated with housing conditions. All concerns prompted further investigation and/or referral by the Health Department staff.

Animal Nuisance

The Nuisance Animal Control Program provides Springdale residents with the use of ‘Have-a-Heart’ traps and covers the cost of the removal of skunks and raccoons from residential property by a licensed nuisance wildlife control contractor. Seventy-three nuisance animals were removed from Springdale residences in 2017 through the program. The Springdale Health Department also canvassed neighborhoods with information on nuisance animals and rabies prevention in response to constituent nuisance animal concerns in 2017.

Rabies Control

Rabies is a viral disease that can affect animals and people. The strain of rabies associated with raccoons is of particular public health concern because it can affect other wild animals and pets. The rabies virus is found in the saliva of affected animals, most often raccoons, skunks and bats. The virus is spread by a bite or scratch. The Springdale Health Department investigated eight reports of animal bites this year, all involved dogs. No specimens were submitted to the Ohio Department of Health for rabies testing in 2017. Eleven animal bite reports were investigated in 2016, five were investigated by the Springdale Health Department in 2015. To date, Springdale has not had an animal test positive for rabies. The Health Department provides a learning center at the annual Children’s Health Fair titled “Take the Bite Out of Rabies.” This interactive bean bag toss game is designed to teach children about the rabies virus, the importance of vaccinating pets, the reason to not approach wild animals, and why not to touch them, especially if they appear ill.

Emergency Preparedness Planning

In 2017, the Health Department received Public Health Emergency Preparedness (PHEP) and Cities Readiness Initiative (CRI) grant funding. These funds originate from the Centers for Disease Control and Prevention (CDC) and were administered by Hamilton County Public Health and the City of Cincinnati Health Department respectively. The purpose of the PHEP funding is to assist public health in building its emergency preparedness capacity. The goal of the CRI project is to prepare local Health Departments to plan, set up and operate Point of Dispensing (POD) clinics in the event of anthrax or other biological outbreak.
Immunizations

In order to maintain or reduce levels of vaccine preventable diseases, we continue to offer immunizations to our residents. In the fall, the flu vaccine was given to Springdale residents, employees and/or their immediate family members by the Springdale Health Department nurse. Utilizing the services of Walgreens Pharmacy, the Health Department also made it easy and convenient for persons of Medicare age to receive their flu vaccinations during the fall flu clinic conducted at the Community Center. The Health Department remains an important community resource for providing uninsured and Medicaid insured individuals with immunizations that are often required for school attendance. Client records indicate that approximately 62% of clients served in 2017 were uninsured. During the 163 visits to the Health Department office, the following immunizations were provided to clients throughout the year:

- Diphtheria, Tetanus, Acellular Pertussis (Dtap) 01
- Tetanus, Diphtheria (Td) 16
- Tetanus, Diphtheria, Acellular Pertussis (Tdap) 35
- Measles, Mumps, Rubella (MMR) 17
- MMR, Varicella (MMRV) 23
- Inactive Polio Virus (IPV) 25
- Pneumo (PCV 13) 20
- H. Influenza type b (Hib) 0
- H. Papillomavirus (HPV) 71
- Hepatitis B(HBV) 46
- Hepatitis A 67
- Varicella (Chickenpox) 30
- Meningococcal (MCV 4) 52
- Meningococcal (Men B) 09
- Rotavirus 06
- Pediarix 00
- Pentacel 20
- Kinrix 10
- Influenza 210

Communicable / Reportable Diseases

In 2017, the public health nurse received notification of 46 communicable diseases. These included: Hepatitis C, Hepatitis B, Hepatitis A, Shigellosis, Salmonellosis, Campylobacteriosis, Invasive Streptococcal Infection, Pertussis, Viral Meningitis, and Influenza (hospitalized). Follow-up and education about reportable communicable diseases according to the guidelines of the Ohio Department of Health and CDC were provided to affected residents. The public health nurse contacts persons who have lab-confirmed reportable diseases to obtain information to determine possible sources of an illness and to provide education to prevent the spread to others in the family, community, daycare, and/or school. The Health Department continues to utilize the online Ohio Disease Reporting System (ODRS) to report and monitor new cases of communicable diseases. The Health Department may also receive communicable disease information from the state via the Ohio Public Health Communication System (OPHCS) or locally via the SW Public Health Infectious Disease Call Center operated out of the City of Cincinnati Drug and Poison Center.

Safe and Healthy Work Place

The City covered the cost of and the Health Department provided free flu vaccinations to Springdale City employees and members of their immediate family. From October 1 through December 31, 54 employees and family members were given the flu vaccination.

On an ongoing basis, the Health Department also provides city employees with blood pressure screenings, information about prevention of illnesses, balanced nutrition, adequate activity and referrals to their doctors. This information is provided on an individual basis, on bulletin boards, via emails, through informational brochures, as well as handouts.

The Health Department nurse assists with the Springdale Health Incentive Program (S.H.I.P.). In 2017, SHIP provided fresh fruit to several city departments on numerous occasions for “Free Food Fridays”. Walking was encouraged during the “Healthy Ohioans Walk” on May 17, 2017 at the Springdale Community Center Walking Trail. “Lunch and Learn” programs provided a nutritious lunch and an engaging discussion about healthy eating and active living. The “Project Zero” program encouraged employees to maintain their current weight or lose weight.

Two monthly magazines, “Mayo Clinic Health Letter” and “Hope Health Letter” are circulated within each department to provide up-to-date health information and encouragement to employees.
Health Education / Promotion

One of the ways in which we serve our residents’ health care needs is by offering direct health care services and by serving as a community health education resource. We accomplish this by providing or participating in the following programs and activities:

- **Health Care Home and Office Visits**
- **Health Screening Programs**
- **Children’s Health Fair**
- **Smoke-Free Workplace Program**
- **Mammogram Van**
- **Springdale Offering Support (SOS)**
- **Community Events**
- **Ohio Healthy Community Award**

**Health Care Home and Office Visits**

We recognize that the elderly and functional needs population within Springdale are some of our most at-risk residents. For this reason, we reach out to those in need by offering them home health care visits by our public health nurse, Jean Hicks. Jean is working towards filling the gap in the health care needs of our at-risk residents. Residents receiving home visits are those who may be suffering from chronic illnesses such as hypertension, cardiovascular disease, and diabetes as well as those who need assistance with medications, self-care, vital sign checks, and emotional support. In 2017, 15 residents, mostly elderly, received a total of 63 visits in their homes by the nurse on a routine basis. Several residents and employees were seen by the nurse in the office for a total of 49 visits that included blood pressure checks, review of medications and/or health education consultations.

**Health Screening Programs**

**Blood Pressure Checks**

The nurse is available to provide a blood pressure check for both residents and employees. This service is offered in the office, as part of a home visit, at the Springdale Community Center, and at the Springdale Seniors meeting. This year, the nurse made a total of 216 blood pressure/pulse checks of 83 different clients at the Community Center. Having high blood pressure diagnosed and then monitored routinely is a good example of preventive health care. Offering this service is a great way for the Health Department to promote good health for both residents and employees.

**Tuberculosis Screening**

The Health Department offers PPD skin tests to rule out the presence of tuberculosis. Patients that show a suspicious reaction are sent to Tuberculosis Control (TB Control) for a follow up which includes a chest x-ray and/or medication. Of the 15 people tested, two were referred to TB Control for additional testing.

**Lipid–Glucose Screening**

Fasting blood lipids (cholesterol and triglyceride) and glucose (sugar) testing is an effective way to detect and monitor high lipid and glucose levels that could be a precursor to other chronic health problems such as heart disease and diabetes. In 2017, a total of ten lipid-glucose tests were performed on nine Springdale residents. The test screens for cholesterol, triglycerides, High Density Lipoprotein (HDL), Low Density Lipoprotein (LDL), and blood glucose.
Children's Health Fair

On May 19, 2017 the Springdale Health Department collaborated with the Sharonville Recreation Department, the Princeton School District and the Springdale Parks and Recreation Department to present the 24th annual Children's Health Fair. This was the ninth year that the health fair was held at the Springdale Community Center. In 2017, the theme of the health fair was “Giant Steps to a Healthier Me.” The fair provided 582 third-grade students from the Princeton area local public and private schools a chance to observe and interact with twenty-one learning centers. Each learning center had an educational message which encouraged children to make responsible decisions for healthy lifestyles. The evaluations filled out by the adult chaperones at the fair came back with very positive comments.

Mammogram Van

The Mercy Health Mobile Mammography Unit (Mammogram Van) visited the Springdale Community Center in April and December. Mammograms were performed on eight women during the visits. According to the American Cancer Society, one in eight women will develop breast cancer in her lifetime. A mammogram is able to detect breast cancer in its earliest stages, up to two years before a lump can be physically felt. The Health Department will continue to coordinate with Mercy Health in order to host the Mammogram Van at regular intervals so that residents can count on routine availability and convenience of local mammography.

Community Events

Healthy Women Healthy Lives

On June 3, 2017 the Springdale Health Department and the Vineyard Community Church partnered with Tri-Health to provide “Healthy Women Healthy Lives.” This was a free health screening event for 110 women which provided bone density testing, cholesterol/glucose screenings, and mammograms.

Healthy U Diabetes Workshop

From April 27, 2017-June 1, 2017 and October 12-November 16, 2017, the Springdale Health Department offered the Healthy U Diabetes Self-Management Program. The focus of this six week-long workshop was solving problems common to those with Type 2 diabetes. Workshop sessions included information about nutrition, weight loss, exercise, and use of medications as well as supportive interaction among the participants. Fifteen individuals participated in the program with thirteen participants attending all six sessions of the workshop.

Smoke-Free Workplace Program

The Springdale Health Department enforces the Smoke-Free Workplace laws and rules as mandated by Ohio law. State law requires a letter of warning be sent after one substantiated complaint. Additional substantiated complaints will cause the proprietor of the establishment to be fined. Springdale received four smoking complaints in 2017, which were investigated and dismissed. No Smoke-Free Workplace fines were issued in 2017.

Springdale Offering Support (SOS)

The Springdale Health Department continues to be the point of contact for Springdale Offering Support (SOS). SOS is a non-profit organization, initiated by the City of Springdale, which includes representatives from local agencies, churches, organizations, businesses, and concerned citizens in the Springdale area. SOS coordinates community resources and unites individuals and families with elements of help and assistance within Springdale and surrounding areas. SOS relies solely on tax deductible donations in order to fund the assistance it provides. The SOS “Adopt a Family” holiday program is an example of the group’s mission. Food, gifts, and gift cards that were donated by sponsors were provided to 80 needy local families including 205 children.
Health Education / Promotion

**Hispanic Coalition**

On October 8, 2017, the Springdale Health Department participated in the fifth annual Latino Expo by coordinating the numerous booths in the Health Assessment and Information Area.

Approximately 400 participants were offered blood pressure checks, blood glucose tests, flu shots, and information about the various health services available in this area. During the event, the Springdale Health Department provided 88 flu shots to attendees during the Expo and Walgreens provided 20, for a total of 108 flu shots provided. Partners at the event included Walgreens, Mercy Fairfield Hospital, the HealthCare Connection, Dr. Gonzalez, DDS, Dr. Valencia, Audiologist, and the University of Cincinnati Medical School. Several community partners provided interpretation services.

**Annual Health Fair**

On October 10, 2017 members of the community had the opportunity to obtain their yearly flu vaccination and/or have their blood pressure, blood glucose, weight, BMI, and hearing assessed at the Annual Springdale Health Fair held at the Community Center. Over 80 flu shots were provided to attendees. Residents obtained blood glucose tests, participated in blood pressure screenings, and hearing screenings/consultations. The Springdale Health Department partnered with local businesses including Miracle Ear, the Running Spot, Walgreens, and the Beckfield College Nursing Program.

**Ohio Healthy Community Award**

The Healthy Ohio-Healthy Community award recognizes communities’ outstanding achievements in developing and implementing health-related policies as well as providing healthy community environments. The award recognizes the efforts of the communities in enabling employees, residents and visitors to make healthy choices including participating in physical activity, eating good, nutritious foods and avoiding tobacco.

In 2017, Springdale was recognized for excellence by the Ohio Department of Health’s (ODH) Bureau of Healthy Ohio in four categories: promoting active living, tobacco-free, preventing chronic disease, and general community. The City of Springdale’s 2017 ‘Four Step’ Healthy Ohio Healthy Community award marked the eighth consecutive year that the city has been recognized as a Healthy Ohio Community by the Ohio Department of Health.

**Willows Work Group**

The Springdale Health Department continued the Willows Work Group in 2017, with a mission to promote safe, healthy, decent, and habitable housing at the Willows of Springdale Apartments.

The coalition of community partners dedicated to improving public health and quality of life at the Willows of Springdale Apartments and the surrounding area continued to grow throughout 2017. The Willows Work Group partners participated in the following programs in 2017:

- **Call to Action Forum at Higher Ground Ministries** on March 27, 2017. The Willows Work Group partnered with the Springdale Police and Fire Department, Prevention First, and Interact for Health to promote awareness of the addiction epidemic in our region and to call the community to action in response.


- **Chamberlain Park Block Party** May 20, 2017. Hundreds of residents joined the Willows Work Group partners to obtain information, enjoy refreshments, and participate in fun.

- **Playground Community Build at Willows of Springdale Apartments** May 27, 2017—The Willows Work Group, SOS, Vineyard Cincinnati Church, David Williams and Associates, Springdale Recreation, and Chick-fil-A partnered with hundreds of community volunteers to fund and build a new playground at the Willows of Springdale Apartments.

- **Community Response to Fire at the Willows of Springdale Apartments on July 8, 2017**—Eight families received hotel stays, groceries, clothes, cash assistance, rent assistance, furniture, and beds following the devastating fire. The assistance resulted from the efforts of the Willows Work Group partners, the Healing Center, and the generosity of the residents and businesses in the City of Springdale.
**Mosquito Control Program**

In order to prevent mosquito-borne illness and to educate Springdale residents, the Springdale Health Department participated in the Ohio EPA’s Mosquito Control Grant in 2017. The program began by providing informational flyers (the ODH ‘Fight the Bite’ flyer) and BTI mosquito dunks to residents. The initial education campaign was primarily accomplished through residential canvassing and by engaging residents in a discussion about mosquito control at several community meetings. The program also included mosquito surveillance. Traps were set up at numerous locations around the community. The successful mosquito trapping program resulted in a high number of mosquitoes caught and a significant number of West Nile Virus positive mosquitoes being identified. As a result, the Springdale Health Department provided several public health advisories to the general public about the presence of WNV positive mosquitoes in our area, along with helpful information on preventing mosquito breeding and preventing mosquito bites that may transmit mosquito-borne illnesses. The Mosquito Control Program also included response to constituent concerns about potential mosquito breeding locations (e.g., abandoned residential swimming pools).

**PHAB Accreditation and Quality Improvement Program**

In response to a mandate from the Ohio Department of Health, the Springdale Health Department began taking steps towards National Public Health Accreditation through the Public Health Accreditation Board (PHAB) in 2015. In 2017, the Springdale Health Department completed a PHAB compliant Community Health Improvement Plan, Communication Plan, Workforce Development Plan, Quality Improvement Plan, and Performance Management System. Further, over 25% of the documents for the twelve domains of PHAB were completed in 2017.

**Springdale Community Health Improvement Committee**

The Springdale Health Department formed the Springdale Health Improvement Committee in 2017 to obtain community input about health priorities in our community. From these meetings, Access to Care, Health Literacy, and Addiction were identified as the top three health priorities in Springdale. These priorities were addressed in the 2017 Springdale Health Improvement Plan.
The Springdale Health Department wishes to express our gratitude to the community members and community partners who formed the Springdale Community Health Improvement Committee (CHIC). The CHIC Committee met on a weekly basis from July to September 2017 to discuss priority health issues in Springdale. Their input formed the basis for the 2017 Springdale Community Health Improvement Plan (CHIP). The Springdale Health Department will implement the CHIP plan to address the top health concerns in Springdale, specifically, addiction, access to healthcare, and health literacy. If you are interested in participating in a Springdale Community Health Improvement Plan Implementation Committee in 2018, please call the Springdale Health Department at 513-346-5725 or email health@springdale.org. Please specify which priority health issue (addiction, health literacy, or access to healthcare) you would like to address. Thanks!

SPRINGDALE COMMUNITY ASSISTS FAMILIES AFFECTED BY WILLOWS APARTMENT FIRE

On July 8, 2017, forty people (eight families) were displaced by the fire at the Willows of Springdale Apartments. The needs of these families were immediate and severe. The Springdale Health Department and our community partners immediately began working to mobilize assistance for the fire victims. The Healing Center, Vineyard Cincinnati Church, Overstock Cincinnati, Ethan Allen Furniture, Springdale Offering Support, the Princeton Closet, Princeton City School District, Catholic Charities, Su Casa, Springdale Offering Support, Higher Ground Ministries, Springdale Church of the Nazarene, Prevention First, Avon, the Red Cross, Tri-County Assembly, the Days Inn Springdale, and numerous Springdale community members donated products, funds, and services. The Healing Center and the Springdale Health Department coordinated services, needs assessments, and provided daily communications to meet the needs of the families affected by the fire. Thank you to all of the community partners and community members who gave so generously to the impacted families.