



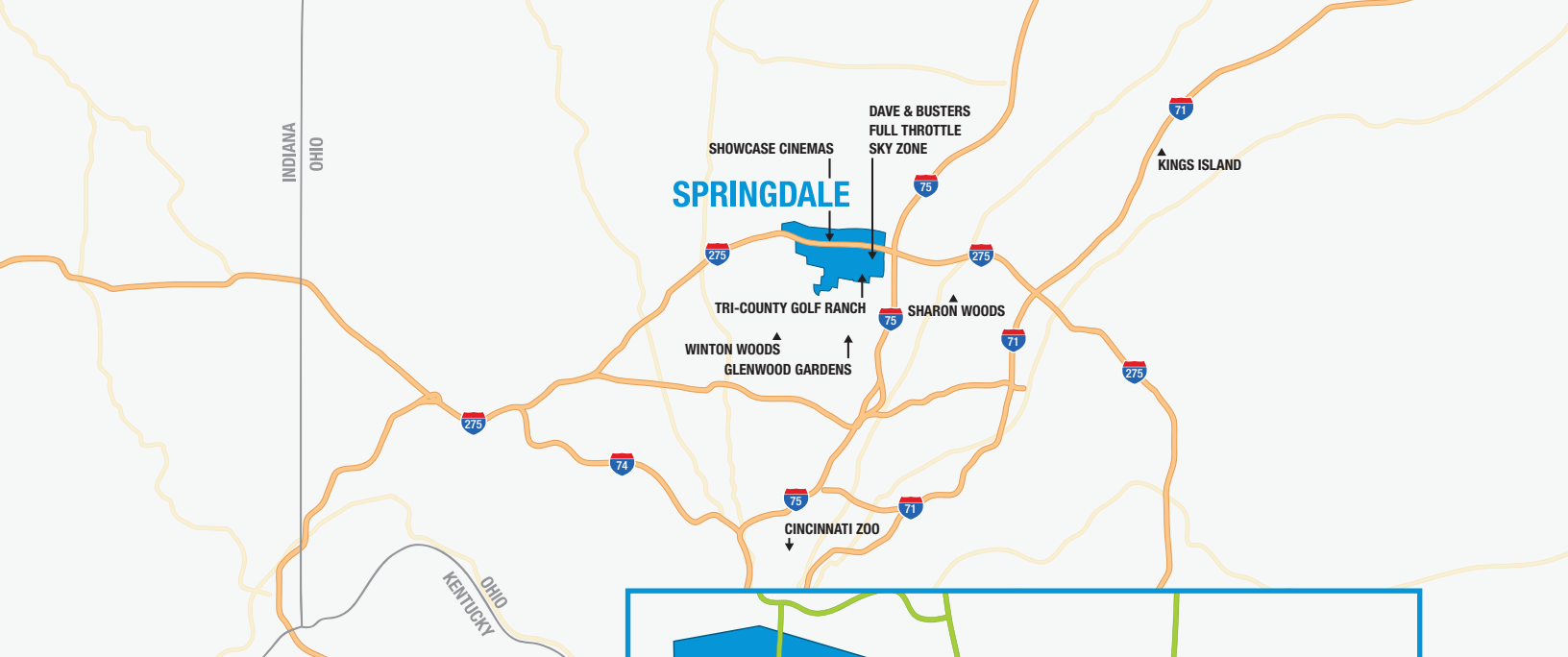
Para una versión  
en español vaya a  
[www.springdale.org](http://www.springdale.org).

# CITY OF SPRINGDALE

## *Resident Guide*

[www.springdale.org](http://www.springdale.org)





## THINGS TO DO & PLACES OF INTEREST

\*Dave & Busters  
 \*Full Throttle Indoor Karting  
 \*Sky Zone  
 \*Tri-County Golf Ranch  
 \*Showcase Cinemas  
 Anderson Ferry  
 Cincinnati Zoo & Botanical Garden  
 Kings Island  
 Great American Ball Park  
 Paul Brown Stadium  
 Coney Island  
 Cincinnati Playhouse in the Park  
 US Bank Arena  
 Sawyer Point Park  
 Glenwood Gardens  
 Cincinnati Art Museum  
 Cincinnati Museum Center at Union Terminal  
 National Underground Railroad Freedom Center  
 Fountain Square  
 Riverfront Park  
 Krohn Conservatory  
 Findlay Market  
 Winton Woods  
 Sharon Woods  
 Ohio to Erie Bike Trail  
 Newport Aquarium

*\*Located in Springdale*

## USEFUL NUMBERS

<b>BUREAU OF MOTOR VEHICLES - FOREST PARK</b>	742-2477
<b>CINCINNATI BELL TELEPHONE</b>	566-4101
<b>CINCINNATI ENQUIRER</b>	721-2700
<b>DUKE ENERGY</b>	421-9500
<b>GREATER CINCINNATI WATER WORKS</b>	591-7700
<b>METROPOLITAN SEWER DISTRICT</b>	352-4900
<b>POISON INFORMATION CENTER</b>	1-800-222-1222
<b>PARKDALE POST OFFICE - FOREST PARK</b>	825-6475
<b>PRINCETON BOARD OF EDUCATION</b>	864-1000
<b>PUBLIC LIBRARY - FOREST PARK</b>	369-4478
<b>RUMPKE</b>	742-2900
<b>SPECTRUM</b>	697-2000
<b>SPRINGDALE CHAMBER OF COMMERCE</b>	346-5712





# CITY OF SPRINGDALE

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# WELCOME TO SPRINGDALE!

*Residents and businesses of Springdale take great pride in being a part of a progressive, well-managed, vibrant, and inclusive community.*

Springdale supports a flourishing community whose outstanding schools, highly-efficient City services, low crime rate, higher education opportunities, abundance of shopping and dining options, tremendous recreational activities and facilities, and prime location north of downtown Cincinnati makes Springdale a wonderful place to visit, work, and live. On a daily basis, individuals and families can experience the vast opportunities offered by the City as well as the many businesses that have chosen to call Springdale home.

Through a number of award-winning and dedicated City departments, Springdale is able to offer its citizens and businesses high quality, unmatched City services. The City provides twenty-four hour operations for Police and Fire Services as well as other outstanding services throughout the organization. The Springdale Police Department is one of fifty-three CALEA accredited departments in Ohio. The department has been consistently recognized with an AAA Award since 2002 for its outstanding work to minimize traffic accidents and promote safe driving. Springdale has achieved AAA's highest level of recognition with a Platinum Award for over twelve years. The Springdale Fire Department is one of only eight departments of the forty-five total departments in Hamilton County to receive an ISO (Insurance Service Office) rating of 2. Even more impressive, there are only sixty-eight of the State of Ohio's 2,563 departments who have achieved this rating. The ISO rating measures a department's ability to provide efficient fire protection services through the evaluation of available water supply, communication capabilities, and the department's resources. Springdale also manages its own Health Department and is one of only four departments in Hamilton County. Due to its top-notch service delivery, the department continues to receive a number of grants and other recognitions. The City's Finance Department has been awarded the "Certificate of Excellence in Financial Reporting" from the Government Finance Officers Association for over sixteen years. These are just a few highlights of some of the City departments.

The City has always maintained a strong economic base with many companies calling Springdale home. Prominent companies such as Macy's Corporate Services, Humana, the Kroger Company, Proctor and Gamble, General Electric Engine Services, Smithfield Meat Packing, and the Council on Aging of Southwestern Ohio have made Springdale the home of their operations. There are over 1,000 businesses or commercial organizations located within City limits.

## FIND IT HERE

### SERVICE ORGANIZATIONS

Springdale-Forest Park Lions Club  
Springdale Garden Club  
Springdale Girl Scouts  
Springdale Boy Scouts  
Springdale Youth Boosters  
Greater Springdale Jaycees  
Springdale Chamber of Commerce  
Springdale Communicators Toastmasters Club  
Springdale Offering Support  
Springdale Senior Citizens Club  
Springdale Sailfish

### SCHOOLS

Calvary Christian Academy  
Maple Knoll Village Montessori  
Springdale Elementary  
Heritage Hill Elementary  
Princeton Community Middle School  
Princeton High School



The Tri-County Retail District accounts for a significant part of the 1,000 businesses located within Springdale. The District boasts over 4 million square feet of retail space and houses such partners as Macy's retail, Costco, Lowes, Best Buy, Target, Sam's Club, BJ's Restaurant & Brewhouse, Outback, and Pappadeaux Seafood Kitchen.

The City is strategically located on Interstate 275 which provides residents and businesses with easy access to and from the community. Springdale's strategic location also provides access to two major international airports. The Cincinnati/Northern Kentucky International Airport is approximately thirty miles south of Springdale and the James M. Cox Dayton International Airport is approximately thirty-five miles north of the City.

Springdale is within an hour drive of many distinguished educational institutions including: University of Cincinnati, Xavier University, Cincinnati State, University of Dayton, Wright State University, Miami University, Northern Kentucky University, and Beckfield College, located within the City.

Springdale's strategic location also affords residents and businesses access to excellent cultural and recreational facilities such as: Cincinnati Museum Center at Union Terminal, Cincinnati Zoo & Botanical Gardens, Newport Aquarium, Cincinnati Art Museum, Cincinnati Ballet, Cincinnati Playhouse in the Park, and a number of Hamilton County parks throughout the region.

## A BRIEF HISTORY

Long before the first European explorers arrived in the area, Springdale's destiny was shaped by its location on a key transportation route referred to as the "Great Road." The Springdale area played a significant role in the settlement of southwest Ohio and the development of this country as settlers migrated from the eastern cities of the United States. The "Great Road," originally identified as Wayne's Trace and now known as Springfield Pike, served as the conduit to move settlers to their future farms and homes upon arriving from the east along the Ohio River. Not only did families use the road to establish their initial roots, but Springfield Pike was the primary path for the settlers to transport much needed goods such as building materials, household supplies, and other necessary goods. Over the years, this primary artery has made it possible for Springdale to become the major commerce hub it is today.

Springdale, originally platted in 1806, was first founded as the Town of Springfield. In 1839, the town was officially incorporated as a village under the name of Springfield. During later years, the town lost its incorporation to only regain it in 1959 under the current name of Springdale. Later, in 1971, the village became known as the City of Springdale.

# SPRINGDALE AT-A-GLANCE

## REGION

Ohio River Valley

## SIZE

5.01 square miles

## POPULATION

11,223 (2010)

## AVERAGE TEMPERATURE

July 87°

January 40°

## AVERAGE ANNUAL RAINFALL

40 inches

## AVERAGE ANNUAL SNOWFALL

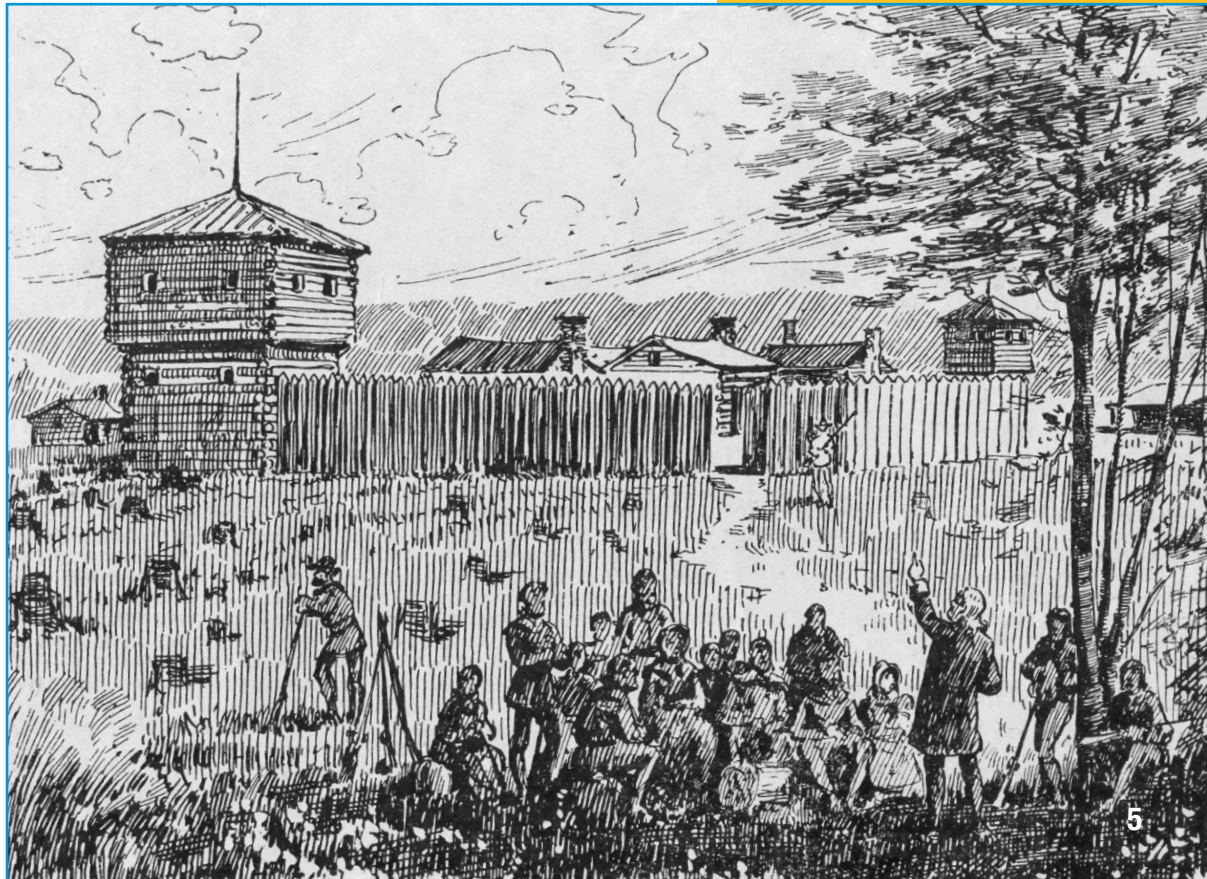
14 inches

## PARKS

7

## MILES OF ROAD

140 lane miles







# TYPE OF GOVERNMENT

## ELECTED REPRESENTATIVES

### HAMILTON COUNTY GOVERNMENT

- **Commissioners**  
(513) 946-4400
- **Auditor**  
(513) 946-4047
- **Clerk of Courts**  
(513) 946-5656
- **Coroner**  
(513) 946-8700
- **Engineer**  
(513) 946-8903
- **Prosecutor**  
(513) 946-3006

### STATE GOVERNMENT

- **Governor**  
(614) 466-3555
- **State Senator (8th District)**  
(513) 466-8068
- **State Representative (28th District)**  
(614) 466-8120

### FEDERAL GOVERNMENT

- **U.S. Senator**  
(513) 684-1021  
(513) 684-3265
- **U.S. Representative**  
(513) 684-2723  
(513) 474-7777

*The City of Springdale, a Charter Community, is considered to be a “Strong Mayor-Council” form of government.*

The Mayor is the Chief Executive Officer for the City and the City Council is the legislative branch of the City. The Mayor appoints the City Administrator who is responsible for overseeing the day-to-day operations of the City organization. The Mayor is elected at-large by the voters of the community to a four-year term. Springdale’s seven City Council members are elected for four-year terms as well. Four of the members are elected by individual districts of the City, and the remaining three members are elected by the entire community similar to the Mayor. Council is empowered by the City Charter to formulate the City’s laws and policies. The members of Council select a President of Council from its ranks to preside at City Council meetings. Council meetings are generally held on the first and third Wednesday of each calendar month beginning at 7:00 p.m. All City Council meetings are open to the public, and the City welcomes and encourages residents to attend and participate in the process.

In addition to the Mayor and the seven Council members, Springdale voters also elect the City’s Chief Financial Officer and Clerk of City Council under the title of Clerk of Council/Finance Director. The Clerk of Council/Finance Director is elected for a term of four years by the voters of the City at-large. Just as the Mayor appoints the City Administrator to oversee the City operations, the Clerk of Council/Finance Director appoints the Finance Officer/Tax Commissioner to oversee the City’s day-to-day financial matters.



# BOARDS & COMMISSIONS

## BOARD OF HEALTH

The five member Springdale Board of Health, appointed by the Mayor, meets on the second Thursday of each month at 7:00 p.m. The Board does not meet during the summer months of June, July and August. These meetings are open to the public and are conducted in the council conference room of the Springdale Municipal Building. For information, call 346-5725.

## PLANNING COMMISSION

The seven member appointed body meets on the second Tuesday of each month at 7:00 p.m. in the Council Chambers. The Planning Commission reviews land use issues, zoning for new development and redevelopment, and site development plans for approval. These are open meetings, and the public is invited. For information, call 346-5730.

## PARKS AND RECREATION COMMISSION

The Springdale Recreation Commission consists of five appointees by the Mayor. These members advise in developing and executing the leisure services program for the City of Springdale. The Commission meets September through May on the first Tuesday of each month at 7:00 p.m. at the Community Center. For more information, call 346-3910.

## BOARD OF ZONING APPEALS

The seven member Springdale Board of Zoning Appeals is charged with hearing requests for variances to the Springdale Zoning Code. The Board can provide relief from the strict application of the Zoning Code when the property owner demonstrates that an unnecessary hardship exists and that there are unusual characteristics about the property that make it difficult to comply with the code. The Board meets the third Tuesday of each month at 7:00 p.m. in the Council Chambers at the Municipal Building. For information, call the Building Department at 346-5730.

## CHARTER REVISION COMMITTEE

The Charter Revision Committee consists of five members appointed by City Council. The Committee is charged with annually reviewing the City Charter for potential amendments to be recommended for submission to the voters of Springdale. The Committee is required to meet at least once per year and holds other meetings as necessary. The date, time, and location of these meetings must be advertised, and the meetings are open to the public. For more information, call 346-5700.

## CIVIL SERVICE COMMISSION

The Civil Service Commission is responsible for administering examinations for the creation of eligibility lists for both hiring and promotional opportunities within the classified service. The Commission also hears appeals from classified employees concerning certain disciplinary processes. The Commission meets on the first Thursday of the month at 6:00 p.m. The meetings are open to the public and conducted at the Municipal Building. For more information, call 346-5700.

## TAX REVIEW BOARD

The Tax Review Board meets on an as needed basis to review any objections raised by taxpayers over their earning tax assessment. For information, call the Tax Department at 346-5715.

## BOARD OF HOUSING, BUILDING AND FIRE APPEALS

The Board of Housing, Building and Fire Appeals meets on an as needed basis to review appeals by a person adversely affected by a refusal to issue a permit, interpretation, or order of the Chief Building Official or Chief of the Fire Prevention Bureau. For more information, call 346-5730.

**Residents are encouraged to apply for appointment to any of the City's Boards and Commissions. For information, call 346-5700.**



# ECONOMIC DEVELOPMENT

*The mission of the Springdale Economic Development Department is to retain and attract employers so as to solidify, diversify, and expand the economic base of the City.*

Springdale's economy consists of four major sectors: office, retail, industrial, and service. Here are some interesting facts about each sector:

## OFFICE

- Although there is less office space than the retail and industrial sectors, the payroll of Springdale's office companies is approximately 50% of the City's total payroll.
- The City's largest office companies include Humana, Macy's Corporate Services, Sheakley, and First Financial Bank.

## RETAIL

- Retailers are the largest sector by square footage and account for approximately 20% of the City's total payroll.
- Springdale's retail market is one of the largest retail centers in the Greater Cincinnati region.

## INDUSTRIAL

- Industrial companies in Springdale account for approximately 15% of the City's total payroll.
- Did you know that Kroger's Private Selection ice cream, Big K beverages, Pretzel Baron pretzels, and John Morrell/Nathan's hot dogs are all made in Springdale?

## SERVICE

- The service sector includes government, education, churches, hospitality, and health care and accounts for approximately 15% of the City's total payroll.
- Maple Knoll is the second largest retirement community in the Greater Cincinnati region.

Since 2004, the Economic Development Department and the Springdale Chamber of Commerce have hosted an annual State of the City presentation and luncheon. Attendees typically include representatives from Springdale businesses, the commercial real estate community, Princeton City Schools, regional economic development organizations, and elected officials. The Mayor and the Economic Development Director give an economic update on the previous year and present the next year's upcoming projects. For more information, call 346-5700.







# PARKS & RECREATION DEPARTMENT

*The mission of the Parks and Recreation Department is to provide a year-round leisure services program and functional, well-maintained facilities which serve the diverse needs of the community at large.*

Parks and Recreation is so much more than playgrounds, fields and a Community Center. It introduces kids to youth sports in a fun, safe environment; encourages seniors to participate in activities; builds friendships; and helps achieve fitness goals and maintain a healthy lifestyle. Picnic and play areas are provided as well. Family friendly programs provide memories that will last a lifetime. So stop by often and try something new – there's always something going on!

The City operates an 18-acre Community Center complex located at 11999 Lawnview Avenue along with six other neighborhood parks. The parks plus the Community Center grounds total approximately 120 acres. The 72,000 square foot Community Center contains three gymnasiums, meeting rooms, game rooms, saunas, racquetball courts, fitness center, and an indoor track. Surrounding it are six ball fields, an amphitheater, tennis, pickleball and basketball courts, picnic grounds, and a 20-meter pool. The six parks provide athletic fields, basketball courts, picnic areas, and playgrounds.

## PROGRAMS & EVENTS

A variety of programs for youth, teen, adult, and senior members are offered, including sports, fitness classes, family and community events. To learn more about these activities, visit [www.springdale.org/goplay](http://www.springdale.org/goplay)

## RECREATION PROGRAM SIGN-UP

Information regarding youth and adult programs can be obtained by stopping by the Springdale Community Center and picking up a program guide, calling 346-3910, or through email at [goplay@springdale.org](mailto:goplay@springdale.org). Additionally, youth program information is disseminated through the local elementary schools.

## SPRINGDALE PARKS

Beacon Hill Park  
Cameron Park  
Chamberlain Park  
Glenview Park  
Ross Park  
Underwood Park  
Springdale Community Center







# POLICE DEPARTMENT

*The mission of the Springdale Police Department through its interaction with the community is to promote public safety and provide service through crime prevention, proactive and responsive patrols, investigations, and support services by maintaining a professional law enforcement organization.*

The City of Springdale Police Department is a full-service professional law enforcement agency with a 24-hour, 365-day operation which employs over thirty full-time and part-time sworn officers and an additional eight non-sworn personnel. The Police Department is nationally accredited through the Commission on Accreditation for Law Enforcement Agencies and maintains a good reputation regionally.

Springdale Officers participate in countywide law enforcement programs such as SWAT, Underwater Search & Recovery, Honor Guard, and the Drug Abuse Reduction Task Force (DART). The department currently staffs specialized units such as a criminal investigation unit, a juvenile officer, a traffic reconstruction unit, and a D.A.R.E. officer.

**Crime Prevention** - The Springdale Police Department is concerned with preventing crime and solving problems in partnership with all residents. A specially trained Community Service Officer is available to discuss home security inspections, elder abuse, fraud, neighborhood watch groups, personal security issues, as well as other specific topics concerning residents. The Community Service Officer is the single point of contact to residents, businesses, and civic organizations relative to community events involving the Police Department. Contact the Springdale Police Department at 346-5760 and speak with the duty supervisor regarding your request.

**Crime Reports (Non-Emergency)** – Non-emergency concerns may be reported by stopping in at the police station or by calling the above number to request an officer's assistance.

**Call 911 to report any emergency or urgent issue.**

## COMMUNITY PROGRAMMING

- Neighborhood Watch
- Senior's Meetings
- Citizens Police Academy
- Safety Town
- Special Olympics Ohio
- Law Enforcement Expo
- Bike Safety Program

## EMERGENCY PHONE

911

## NON-EMERGENCY PHONE

346-5760







# FIRE DEPARTMENT

*The mission of the Springdale Fire Department is to preserve life and property by maintaining a corps of professional, properly trained and fully equipped personnel capable of providing fire prevention, fire suppression, rescue, and emergency medical services to those in need.*

The Springdale Fire Department was founded in 1939 and has been providing emergency services to the residents, business owners and guests of Springdale for over 75 years.

Staffing is achieved through a combination of full-time and part-time firefighter paramedics and firefighter EMTs. The Fire Department is fully staffed 24 hours a day, 365 days a year.

The department is committed to providing residents and businesses with the most comprehensive services possible, including many fire prevention, public safety, and public education programs that are available free of charge. For example, for new parents setting up a car seat for the first time, the department will assist with the proper installation. In addition, the department offers CPR and AED training to individuals and businesses alike.

For more information on these and other educational and prevention programs, visit [www.springdale.org](http://www.springdale.org) or call 346-5580.

## PUBLIC SAFETY AND EDUCATION

Child Safety Seat Inspection Program  
Residential Knox Box Program  
Blood Pressure Screening  
CPR & AED Classes  
Open House

## FIRE PREVENTION PROGRAMS

Fire Extinguisher Training Course  
Smoke Detector Program  
Home Safety Reviews  
Firehouse Tours

## EMERGENCY PHONE

911

## NON-EMERGENCY PHONE

346-5580







# HEALTH DEPARTMENT

*The mission of the Springdale Health Department is to promote the health and safety of the community through health education and wellness, disease prevention, and emergency preparedness. The department seeks to meet the needs of the community by serving as a strong public health advocate and by acting as a liaison between stakeholders and community partners.*

The City of Springdale has been recognized by the Ohio Department of Health (ODH) as a Healthy Community Three-Step Award Winner. The areas of excellence ODH identified for Springdale were in Chronic Disease Prevention, Tobacco Free, and Promoting Active Living. The Healthy Community Award can be attributed to Springdale's commitment to outstanding programming geared toward active living and healthy lifestyle choices.

The Springdale Health Department's Community Health Division provides an immunization program, communicable disease prevention program, wellness screening program, health education program, and a bedbug education campaign. The Springdale Health Department seeks to promote health and safety through education and inspection in the following Environmental Health Division programs: food safety, swimming pools and spas, hotels and motels, schools and playgrounds, institutions (jails), rabies control, and nuisance control. The Springdale Health Department's Emergency Preparedness and Smoke Free Ohio Workplace programs are also part of the Environmental Health Division.

For more information, call the Health Department at 346-5725.







# PUBLIC WORKS DEPARTMENT

*The mission of the Public Works Department is to provide a safe, effective, and aesthetically pleasing physical environment through street infrastructure maintenance and improvements, public buildings, grounds, and facilities maintenance, vehicle and equipment maintenance, and environmental services.*

The street infrastructure system is the single largest asset owned by the City. The Public Works Department is tasked with planning, implementing and coordinating the maintenance, repair and replacement of this system so it continues to meet the City's current needs as well as those of the future. This infrastructure system includes nearly 140 lane miles of roads, 29 signalized traffic intersections, nine municipal bridges, and over 48 miles of storm sewers.

The department's environmental programs include curbside brush and leaf collection, annual residential mulch delivery, residential debris removal, recycling drop-off facility, and oversight of the City's curbside trash and recycling contract. In addition, the department is responsible for the management of the City's storm sewer system permitted through the Ohio Environmental Protection Agency.

Other operations performed by the department include snow and ice control; facility, grounds, and cemetery maintenance; an urban forestry program; road sign installations; pavement markings; and the City's fleet services program.

For more information on any of these programs, call 346-5520.







# BUILDING DEPARTMENT

*The mission of the City of Springdale's Building Department is to ensure a safe and sanitary environment for the community through enforcement of City and State laws relating to construction and land use regulation.*

The Building Department coordinates all applications to the Springdale Planning Commission and Springdale Board of Zoning Appeals. Permits are required for most construction activities including roofing, furnace and air conditioner replacements, fences, sheds, decks, and swimming pools. Most residential permits are provided free of charge as a service to residents to ensure compliance with the City's Zoning and Building Codes.

Zoning and Property Maintenance Codes provide for the mutual enjoyment of one's property and promote community pride and property values. Lawn and building maintenance, proper handling of refuse and refuse containers, and vehicular parking and storage on private property are examples of issues regulated by these codes. Periodic inspections are conducted throughout the City to ensure compliance with the codes and in response to citizen complaints.

For more information, call 346-5730.







# TAX DEPARTMENT

*The mission of the Tax Department is to enforce the City's Tax Code by collecting an earnings tax, assisting taxpayers in the preparation of tax returns, administering tax refunds in a timely manner, and maintaining accurate taxpayer records.*

## WHEN ARE TAX RETURNS DUE?

Tax returns are normally due April 15 unless a different date has been set for the Federal tax return.

## WHO NEEDS TO FILE A TAX RETURN?

All residents 19 years and older are required to file a tax return whether or not tax is due. Retired residents will need to file a zero taxable income return, then the account can be established in a retired status and subsequent Springdale tax filings will not be applicable (assuming the retired resident has no further taxable income).

## WHAT DOCUMENTS ARE NEEDED TO FILE?

The items required to be included with the City tax return are W-2 form(s), page 1 of the Federal form 1040 (and other applicable Federal forms), form 1099 Misc., and any other schedule to support the local tax return activity.

## WHAT IF I NEED A FILING EXTENSION?

If you have received a Federal filing extension, you will receive an automatic six-month extension for the Springdale tax return. If you have not received a Federal filing extension, a written extension request must be received by the filing due date and a six-month extension will be granted.

## WHAT ARE THE TAX DEPARTMENT HOURS?

The Tax Department's regular hours are Monday through Friday from 8:00 a.m. to 5:00 p.m. The Tax Department normally has extended hours around the tax return due date.

## HOW CAN I CONTACT THE TAX DEPARTMENT?

The Tax Department can be reached at 346-5715. Also, the Tax Department webpage can be accessed at [www.springdale.org](http://www.springdale.org). The website includes tax deadlines, tax forms, the tax ordinance, and frequently asked questions.

# FINANCE DEPARTMENT

*The mission of the Finance Department is to provide quality financial management and reporting by properly recording receipt, payroll expenditure, and non-payroll expenditure transactions, maintaining accurate financial records, and investing inactive funds, in accordance with Generally Accepted Accounting Principles and City policy.*

A great deal of the tasks performed by the Finance Department provide internal support to other City departments.



**City of Springdale**  
11700 Springfield Pike  
Springdale, Ohio 45246

PRST STD  
US POSTAGE  
PAID  
Butler Mail  
Services

Para una versión  
en español vaya a  
[www.springdale.org](http://www.springdale.org)  
o visite cualquier  
oficina de la ciudad.

# CONTACT US

11700 Springfield Pike  
Springdale, Ohio 45246

(513) 346-5700

[www.springdale.org](http://www.springdale.org)

[www.facebook.com/SpringdaleOH](https://www.facebook.com/SpringdaleOH)



March 2018

